



18th November 2024

Danielle Chifley
General Manager, Policy

Dear Ms Chifley,

CitiPower, Powercor and United Energy submissions re: PLUS ES trial waiver proposal

CitiPower, Powercor and United Energy are leading electricity distributors in Victoria, with a strong track record of delivering safe, reliable, and innovative energy solutions to customers across diverse regions. Serving both densely populated urban areas and extensive rural landscapes, we're well-positioned to understand and address a wide range of energy needs. Our networks have continuously adapted to incorporate advancements in renewable energy, grid management, and customer-focused technologies.

CitiPower, Powercor and United Energy are pleased to provide this submission in support of PLUS ES's trial waiver to the AER's Energy Innovation Toolkit Team. The proposed trial is an important step to providing true innovation in metering for pole mounted chargers.

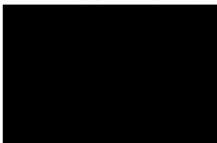
We agree with the waiver application and addendum that the trial waiver will many advantages and learnings market participants and support the proposed expansion in the addendum.

The waiver is a clear demonstration of driving technological progress through innovative approaches to pole mounted EV charger meters. It will improve the amenity and cost of pole mounted EV chargers for consumers and inform future regulatory developments.

CitiPower, Powercor, and United Energy believe that exploring new technologies, such as pole-mounted EV chargers, aligns with our goal to provide flexible, affordable, and sustainable energy solutions that enhance customer experience. Our ongoing trials across the networks have already delivered significant customer benefits. For instance, our Low Voltage Demand Management Program, deployed in network-constrained areas, has reduced peak demand, and prevented outages for thousands of customers. Similarly, our Dynamic Voltage Management System trial actively monitors and adjusts network voltage levels, allowing customers to export more solar energy and enhancing network reliability. This technology directly supports innovative solutions like pole-mounted EV chargers by ensuring consistent voltage for effective charging.

Thank you for the opportunity to contribute to this important initiative. Should you have further questions or require additional information, please don't hesitate to reach out to [REDACTED], Head of Regulatory Policy and Compliance on [REDACTED] or at [REDACTED].

Kind regards,



Head of Regulatory Policy and Compliance

CitiPower, Powercor and United Energy